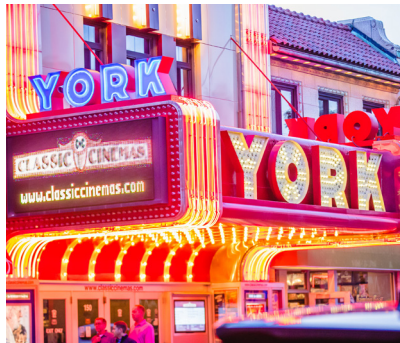


living in ELMHURST



Resident Guide to City Services



Close to Everything. Unlike Anything.



www.elmhurst.org

[*welcome to* THE CITY OF ELMHURST]

Dear Resident,

On behalf of City Council and City Staff, we thank you for making the City of Elmhurst your home. Elmhurst is known for its vibrant, tree-lined streets and convenient central location in the Chicagoland area. We are a friendly family driven community with fantastic amenities including great schools, parks, shopping, dining, recreation, employment opportunities, and community events and activities available year-round.



We are committed to continuously providing excellent governmental services to protect and enhance the quality of life for those who live, work, visit, and conduct business in our community. This guide is one of the many efforts made by the City to provide our community members with the tools to make their experience in Elmhurst the best.

The City provides a variety of services, which can be accessed on **Elmhurst.org**. City staff are readily available to answer any of your questions and welcome the opportunity to meet with Elmhurst residents. If you have any questions regarding City services, please contact us at (630) 530-3000 or visit City Hall at 209 N. York Street, Monday – Friday from 8:30 a.m. - 5:00 p.m.

On behalf of the City of Elmhurst, we are happy to call you a neighbor!

Warm Regards,

A handwritten signature in black ink that reads "Scott M. Levin". The signature is written in a cursive style.

Scott M. Levin
Mayor, City of Elmhurst



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*IMPORTANT NOTE: This guide was printed in January 2024.
Please check the City of Elmhurst website, elmhurst.org for the
latest updates.*



[*city* PROFILE]

Whether you are new to our City or a lifetime resident, we're glad you've made Elmhurst your home!

Elmhurst offers you:

- Nationally recognized schools
- Numerous outdoor recreation opportunities
- Excellent health care
- Plethora of community events

These are only a few of the many reasons families choose to live in Elmhurst! These amenities provide the foundation of a quality lifestyle for our more than 45,000 residents.

Year of Incorporation: 1910

Form of Government: Council-Manager

Total Land Size: 10.25 square miles (6,560 acres)

Population of Elmhurst: Approximately 45,000

Proximity to Chicago: 16 miles



[*rich* HISTORY]

Settlement of the Elmhurst area dates to the 1830s when European settlers, many of German descent, made land purchases in Addison and York Townships in Illinois just outside of Chicago. The first business—Hill Cottage Tavern—opened in 1843 as a stop on the stage line west from the city. It served the surrounding farm community and passengers who started to arrive in 1849 on the Galena and Chicago Union Railroad.

The growing community attracted new businesses and residents through the 1860s, some purchasing large tracts of land to build prominent residential estates. In 1870, Cottage Hill was renamed Elmhurst, and was soon incorporated as a village (1882). In 1871, Elmhurst University was founded as a seminary and provided a center for education, culture and religion in town.

By 1910, Elmhurst was reincorporated as a city to spearhead civic modernization and reflect its growing size. In the early 20th century, rail transportation continued to grow along with Chicago's suburbs making Elmhurst a well-situated western gateway. Elmhurst experienced dramatic change following WWII due to the addition of

several large subdivisions and schools to meet the needs of a burgeoning population. By the 1960s, Elmhurst's close proximity to major highways and O'Hare International Airport combined with the Chicago area suburbanization trend to transform Elmhurst into a modern city.

Today, Elmhurst stands as a west suburban hub with award-winning schools and parks, vibrant museums and cultural opportunities, and a state-of-the art hospital. The City's tree-lined residential neighborhoods offer architectural diversity—from ultra-modern new houses to historic Sears homes, 1920s Spanish revival style houses, classic Chicago-style bungalows, and mid-20th century ranches and split-levels. Residents are served by a community unit district as well as parochial and private schools. Community involvement is a hallmark of Elmhurst as can be seen in the thriving City Centre and other commercial districts, schools and neighborhoods.

Elmhurst continues to be a place that is strongly rooted in history and community values, yet continues to change and grow with modern times.

[*elmhurst history*] MUSEUM

ELMHURST
HISTORY
MUSEUM

When visitors make their way through the ornate front doors of the Glos Mansion in Elmhurst, they are often surprised at what they find. Behind the stately facade of the 1892 landmark building is an interactive exploration of history and a fascinating array of exhibits and objects that might not be expected in a typical local history museum.

The Elmhurst History Museum's mission is to engage people with history through thoughtful collection, enlightening exhibits, and diverse educational opportunities. To that end, the museum strives to raise the bar in its eclectic offerings of exhibits, programs and special events that engage visitors and provoke thought. Whether it's an original exhibit created by staff, a traveling exhibit from a national institution, a lecture or family program in the Education Center on the beautiful museum grounds—the Elmhurst History Museum always gives patrons something new to ponder and fresh perspectives on history-related topics.



2nd Floor of Elmhurst History Museum

Operated by the City of Elmhurst since 1957, the Elmhurst History Museum is housed in the former home of Elmhurst's first village president, Henry L. Glos, and his wife Lucy Glos—in the heart of downtown Elmhurst. Visitors explore history through changing temporary exhibits and a core exhibit dedicated to Elmhurst history. Research services are also available by appointment. In addition to the museum, the staff also manages the one-room Churchville Schoolhouse (built c. 1850), a National Register of Historic Places property in Bensenville that

was extensively restored and reopened for educational purposes in 2010. An authentic living history experience led by an old-fashioned schoolmarm from the early 1900s is highly popular with area teachers and young students with more than 800 schoolchildren visiting each year. Both the Elmhurst History Museum and the Churchville Schoolhouse are supported by the Elmhurst Heritage Foundation, a 501(c)3 non-profit involved with advocacy, education, and fundraising.

Engage with history at this local treasure known for an often surprising and always enlightening mix of exhibits, cultural events, and learning opportunities. For more information on the Elmhurst History Museum, visit elmhursthistory.org or call 630-833-1457.

The museum is located at 120 E. Park Ave in Elmhurst. Hours are Sunday, Tuesday through Friday from 1:00 p.m. - 5:00 p.m. and Saturday from 10:00 a.m. - 5:00 p.m. The museum is closed Monday. Admission is free. For the latest information, sign up for our monthly e-News and follow us on Facebook and Instagram.



Exterior of Elmhurst History Museum



Mayor
 Scott
 Levin
 scott.levin@
 elmhurst.org



Clerk
 Jackie
 Haddad-Tamer
 jackie.haddad-tamer@
 elmhurst.org



Treasurer
 Dan
 Curran
 dan.curran@
 elmhurst.org



Ward 1
 Jennifer
 Veremis
 jennifer.veremis@
 elmhurst.org



Ward 1
 Marti
 Deuter
 marti.deuter@
 elmhurst.org



Ward 2
 Jacob
 Hill
 jacob.hill@
 elmhurst.org



Ward 2
 Karen
 Sienko
 karen.sienko@
 elmhurst.org



Ward 3
 Chris
 Jensen
 chris.jensen @
 elmhurst.org



Ward 3
 Michael
 Bram
 michael.bram@
 elmhurst.org



Ward 4
 Brian
 Cahill
 brian.cahill@
 elmhurst.org



Ward 4
 Noel
 Talluto
 noel.talluto@
 elmhurst.org



Ward 5
 Tina
 Park
 tina.park@
 elmhurst.org



Ward 5
 James
 Nudera
 james.nudera@
 elmhurst.org



Ward 6
 Emily
 Bastedo
 emily.bastedo@
 elmhurst.org



Ward 6
 Guido
 Nardini
 guido.nardini@
 elmhurst.org



Ward 7
 Mike
 Brennan
 michael.brennan@
 elmhurst.org



Ward 7
 Rex
 Irby
 rex.irby@
 elmhurst.org



City Manager
 Jim
 Grabowski
 james.grabowski@
 elmhurst.org

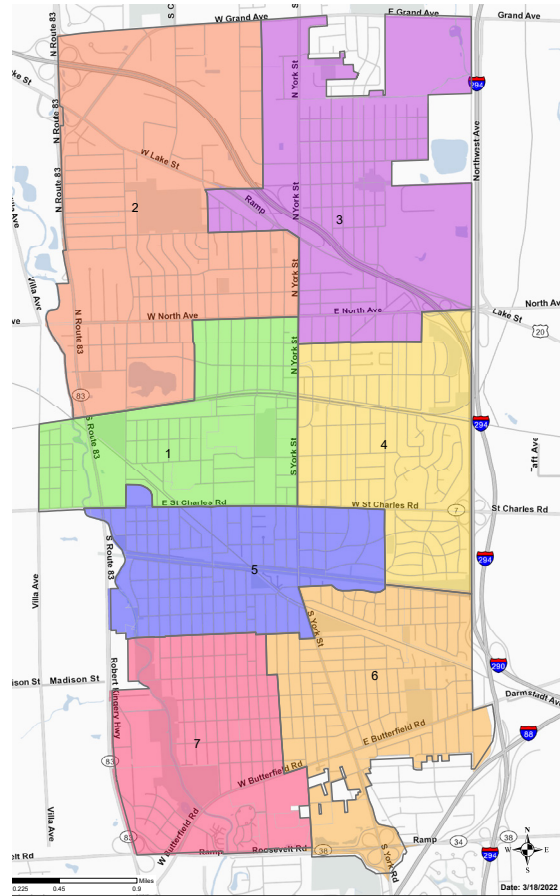
[CITY COUNCIL *responsibility*]

[*ward* MAP]

The legislative responsibilities and policy setting authority of the City of Elmhurst rests in the City Council, which consists of 14 aldermen representing the 7 wards of the City of Elmhurst. The Council, through its power to pass ordinances, approve the budget, levy taxes, award contracts, and appoint certain City officers, committees and commissions, directs the course of the City government.

City Council members meet as a whole at the regular City Council meetings held at 7:30 p.m. on the first and third Mondays of each month.

Council members assemble in groups of 3 or 4 at Committee meetings held at 7:00 p.m. on the second and fourth Mondays of each month. Agenda topics are assigned to one the following four City Council Committees: *Public Works and Buildings (PWB)*, *Public Affairs and Safety (PAS)*, *Finance, Council Affairs, and Administration Services (FCAAS)*, and *Development, Planning, and Zoning (DPZ)*.



Agenda topics can be found on elmhurst.org under “BoardDocs.” If you are interested in providing feedback on a specific agenda topic, it is highly recommended that you attend a Committee meeting. Committees discuss agenda topics at great lengths. After the Committee has gathered enough information to provide a recommendation, the Committee sends a report to the entire City Council for their vote.

Please check the City’s website for meeting dates and times. The City of Elmhurst reserves the right to adjust the meeting date/time within 48 hours of the specified meeting date.

[*city* NEWS & INFORMATION]

The City of Elmhurst Communication Department is dedicated to providing information to residents and visitors, keeping them informed on City programs and services.

CITY WEBSITES

- **Elmhurst.org:** The City's website is updated daily, offering news, meeting notices, and information on all City services and departments.
- **ElmhurstFireDepartment.org:** The fire department website provides updates on programs and services provided by the fire department.
- **ElmhurstPoliceDepartment.org:** The police department website provides updates on programs and services provided by the police department.
- **ExploreElmhurst.com:** The City maintains a website for Explore Elmhurst. This website highlights activities and events that happen throughout the year in Elmhurst.
- **ElmhurstHistory.org:** Find information on Elmhurst history, current exhibits, and Museum events.
- **ElmhurstStormwaterPlan.org:** Discover the City's efforts to improve stormwater management.

SOCIAL MEDIA The City has social media accounts for the City of Elmhurst and Explore Elmhurst, including Facebook, Instagram, LinkedIn, and YouTube. Following these accounts gives you the most up-to-date information on our City.

ELMHURST TV The City produces local programs like Elmhurst parades, concerts, museum exhibits, and City Council meetings available on YouTube and local access cable television.

FRONT PORCH NEWSLETTER This newsletter is printed and sent quarterly to all residents in March, June, September, and December. The Front Porch offers news, tips, and reminders to residents and features a community calendar.

E-NEWSLETTERS The City of Elmhurst emails a weekly newsletters. Sign up on **Elmhurst.org**

ELMHURST CONNECT The City's online reporting system and mobile app for residents to report issues directly to the City. Download the app from your app store or visit **Elmhurst.org/ElmhurstConnect**

PUBLIC SAFETY NOTICES AND EMERGENCY ALERTS

- **Elmhurst ALERTS:** This notification system will distribute emergency messages via telephone, email and text messaging to the entire City within a matter of minutes. When you see 630-530-3773 displayed on your caller ID, this call is from Elmhurst ALERTS. Messages will also be sent via email and text. Residents must register with their contact information to receive Advisory, Weather and News Alert notifications. Sign up for this service at **elmhurst.org/alerts**.
- **Smart 911:** Smart911 allows citizens to enter information online that they would want automatically available to the 9-1-1 operator in the event 9-1-1 is called from their home or cell phones. The additional data is far more extensive than what is typically available to 9-1-1 dispatchers and will help to improve incident outcomes. Sign up at **Smart911.com**.

ROBERT PALMER DRIVE UNDERPASS SIGN The City of Elmhurst owns and operates the electronic sign located on the Robert Palmer Drive Underpass. The use of the sign is to convey City of Elmhurst messages of public interest to residents, to communicate in times of emergency, and to display Elmhurst non-for profit community events that are open to the public. For information, please visit **elmhurst.org/electronicsign**.



>>> DIAL 911 FOR EMERGENCY SERVICES

POLICE DEPARTMENT


The men and women of the Elmhurst Police Department are dedicated to providing professional public safety services to our community. We proudly serve and live by our motto, "Providing the Best."

The primary mission of the Elmhurst Police Department is to provide effective and efficient delivery of law enforcement services to the community. The Police Department achieves this mission by upholding our responsibility to protect the public through fairness, equality, honesty, integrity and legality. We are committed to justice, both for the police department and the public we serve. The Elmhurst Police Department holds an ILEAP Tier 1 Accreditation.



Elmhurst Police Station • 125 E. First Street • (630) 530-3050

elmhurstpolicedepartment.org

 @elmhurstpolicedepartment

FIRE & EMERGENCY MEDICAL SERVICES

The Elmhurst Fire Department is ISO Class 1 Certified, consisting of competent and valued professionals dedicated to providing life safety, emergency services, and educational programs for the protection of life and property in our community.

This mission is accomplished by holding devotion to duty above personal safety and comfort, and continually challenging our members to enhance the quality of services provided.



Fire Department Administration

(630) 530-3090

elmhurstfiredepartment.org

 @elmhurstfiredepartment

Fire Station #1

404 N. York Street

(630) 530-3094

Fire Station #2

601 S. York Street

(630) 530-3095



resident RESOURCES

COMMUTING Elmhurst is a commuter-friendly town that offers public transportation options.

- **Metra** During peak hours, there is a 20 minute express train to Chicago's loop. 128 W. First St., 630-834-2923, [metrarail.com](https://www.metrarail.com)
- **Pace Bus** *Route 301* – Roosevelt Road; *Route 313* – St. Charles Road; *Route 332* – River Road-York Road; *Route 309* – Lake Street, [pacebus.com](https://www.pacebus.com)

DRIVER'S LICENSE, VEHICLE REGISTRATION AND LICENSE PLATES The Lombard Secretary of State Facility (DMV) is located at 837 S. Westmore Rd, B27, Eastgate Shopping Center in Lombard, IL 60148, 312-793-1010 or [ilsos.gov](https://www.ilsos.gov). Here they issue state identification, driver's licenses, motor vehicle registration and license plates.

DUPAGE COUNTY & COUNTY TAXES DuPage County offers a variety of services to its residents. Visit [dupageco.org](https://www.dupageco.org) or call 630-407-6500 for more information and to pay your real estate taxes.

ELMHURST CHAMBER OF COMMERCE & INDUSTRY The Elmhurst Chamber of Commerce & Industry promotes an environment that creates success for local businesses and our community. Visit [elmhurstchamber.org](https://www.elmhurstchamber.org) or call 630-834-6060.

ELMHURST PARK DISTRICT The Elmhurst Park District maintains 28 parks, 19 playgrounds, 500 acres of open space, 5.5 miles of walking trails, 68 athletic fields, 12 picnic areas, two outdoor swimming pools and numerous additional recreational amenities. The award winning Park District maintains all park property and the prairie path. Visit [epd.org](https://www.epd.org) or call (630) 993-8900.

ELMHURST PUBLIC LIBRARY The Elmhurst Public Library is an award winning library located at 125 S. Prospect Ave, Elmhurst. The library offers classes, programs, clubs, and meeting rooms. Visit [elmhurstpubliclibrary.org](https://www.elmhurstpubliclibrary.org) or call 630-279-8696.

HOSPITAL & URGENT CARE Edward-Elmhurst Hospital, located at 155 E. Brush Hill Road, is a full-service medical center. Visit [ehealth.org](https://www.ehealth.org) or call 331-221-1000.

RIDE DUPAGE Ride DuPage is a curb-to-curb transportation service that operates 7 days a week, 24 hours per day. The City is participating by subsidizing transportation for residents who are seniors or disabled. Residents must be at least 65 years of age or disabled. Disabled residents must possess a valid RTA Reduced Fare Card. The fare is \$2 flat and \$1 per mile so the cost of a three mile ride is \$5. Visit [Ridedupage.org](https://www.Ridedupage.org) or call 630-407-6500.

SCHOOL DISTRICTS Elmhurst's School District is District No. 205, which serves public elementary, middle, and high schools in the area. Their office is located at 162 S. York St. Elmhurst also has a variety of private school options for all grade levels. The award winning School District maintains all school property. Visit [elmhurst205.org](https://www.elmhurst205.org) or call 630-834-4530.

UNITED STATES POSTAL OFFICE The Elmhurst post office is located at 154 W. Park Ave, Elmhurst. Visit [usps.com](https://www.usps.com) or call 630-833-5375.

VOTER REGISTRATION Residents can register to vote at the City Clerk's Office in City Hall, located at 209 N. York Rd, Elmhurst or at [elmhurst.org/voterinformation](https://www.elmhurst.org/voterinformation).

MARRIAGE OR BIRTH CERTIFICATES Marriage or birth certificates can only be obtained from the county that issued them. Please check the appropriate county website for this information.

DUPAGE SENIOR SERVICES Provides services to seniors including health care, transportation, money management, repairs, and meals among many other programs. Visit [dupageco.org/seniorsvcs](https://www.dupageco.org/seniorsvcs) or call 630-407-6500

METROPOLITAN FAMILY SENIOR SERVICES Provides consultations for seniors (60+) and their caregivers with a variety of services. Visit [metrofamily.org](https://www.metrofamily.org) or call 630- 833-1353.

STATE OWNED ROADS North Ave, Butterfield Rd, Route 83, Lake St, County Line Rd, and Roosevelt Rd are owned and maintained by IDOT. To report a road issue or claim please call (800) 452-4360 or visit [idot.illinois.gov](https://www.idot.illinois.gov). The City of Elmhurst does not maintain, clean, or handle lighting or snow and ice issues on these roads.



[local] UTILITIES

UTILITY	SERVICE BY	TELEPHONE
Electricity	ComEd	800-334-7661
Natural Gas	Nicor Gas	888-642-6748
Water/Sewer	City of Elmhurst Utility Billing	630-530-3110, 630-530-3111

CITIZEN'S UTILITY BOARD The Citizen's Utility Board advocates for consumer utility protections in Illinois. For more information, call 312-263-4282.

WATERSMART

WaterSmart provides a secure, web-based portal that tracks your hourly water usage and potential leaks. You can set water-use alerts based on your preferences at any time. This service is part of our commitment to provide you with the best tools to manage your water use and bill. To use this service, you must register at cityofelmhurst.watersmart.com. On this portal you can view your use in near real-time, sign up for alerts, get personalized tips on ways to save, and pay your water bill. Visit elmhurst.org/watersmart for more information.

CITY OF ELMHURST UTILITY BILLING 630-530-3110, 630-530-3111

The City of Elmhurst provides several options for paying your utility bill:

- **Automatic payments (preferred method):** Download the E-Z Pay application on elmhurst.org
- **Online:** elmhurst.org/payment
- **By mail:** (allow five days for mailing)
City of Elmhurst
209 N. York St., Elmhurst, IL 60126
- **In-person:** City Hall, Monday – Friday from 8:30 a.m. – 5:00 p.m.
Check, cash, Visa, or Mastercard accepted
- **Drop box:** Located in the parking lot at the northeast area of City Hall

planes & trains

One of Elmhurst's greatest attractions to prospective residents is the ease of access to Chicago's major airports and a quick train ride to downtown Chicago.

UNION PACIFIC RAILWAY (located in downtown Elmhurst) For questions or issues regarding the railway trains, property, or tracks please contact 1-888-877-7267 or visit up.com.

CANADIAN NATIONAL (located on the south side of Elmhurst) For questions or issues regarding the railway trains, property, or tracks please contact 1-800-465-9239 or visit cn.ca.

CHICAGO DEPARTMENT OF AVIATION For questions or issues regarding airplane traffic, please contact (800) 832-6352 or visit flychicago.com.



refuse

WASTE & RECYCLING

Garbage, recyclables, and yard waste are picked up weekly. Pick-up days in the City of Elmhurst are Wednesday, Thursday, and Friday. Please be sure your waste and recyclables are placed at the curb by 6:00 a.m. on your pick-up day.

SERVICES

Refuse Collection

Three refuse toter sizes are available for garbage pick-up. One toter is allowed per household. Anything that does not fit into the toter needs to be bagged with a refuse sticker. One sticker for the first item, two stickers for each additional item.

Recycling Collection

In addition to your recycling bin, you may set out a limitless amount of recycling containers for collection. Please label the containers "recycling." Stickers are not required on recycling containers. If you are unsure if an item is recyclable, please visit sustainableelmhurst.org or contact City Hall.

Yard Waste and Brush Collection

Yard waste is collected from the week of April 1 through the week of November 30. Cans or biodegradable bags must be clearly marked "Yard Waste Only" and have a yard waste sticker attached. Acceptable items include grass clippings, twigs, leaves, plant material, etc.

Large Item Collection

Furniture, mattresses, and carpets can be disposed with one refuse sticker attached to the first item and two stickers for any additional items. Washers, dryers, water heaters, refrigerators, freezers, and room air conditioners can be disposed with two refuse stickers attached.

Organics Recycling

Residents who use brown bags with yard waste stickers or rent an organic composting toter can recycle leaves, grass, and other organic waste from the week of April 1 through the week of November 30.

Spring Clean-Up

Acceptable items include appliances, bulk items, fixtures, furniture, etc. Pick-up happens on specific Saturdays in April/May. Electronics are not accepted.

Free Leaf Pick-Up

Place leaves on the parkway in clearly marked garbage cans, cardboard boxes, or Kraft paper bags. Pick-up happens on your normal collection day during two specific weeks in Fall.

Free Christmas Tree Pick-Up

Christmas trees will be picked up if placed at the curb on your regular refuse collection day for two weeks in early January.

Unique Recycling Opportunities

Throughout the year, the City of Elmhurst offers specific recycling events for electronics, clothing, pumpkin composting, used cooking oil, and latex paint. Please check the elmhurst.org for event dates.

TOTER OPTIONS

- 95-Gallon Toter
- 65-Gallon Toter
- 35-Gallon Toter
- Refuse Stickers
- Yard Waste Stickers
- Organic Composting Toter

To remove, replace, order, or change the size of toter, please call City Hall at (630) 530-3020. Orders may take up to four weeks. Stickers can be purchased at Elmhurst City Hall and participating local businesses.

HOLIDAY SCHEDULE

When a holiday listed below falls on a Monday through Friday, pick-up will be delayed by one day for the remainder of that week. These holidays are:

- | | |
|----------------|----------------|
| Memorial Day | Thanksgiving |
| Fourth of July | Christmas |
| Labor Day | New Year's Day |

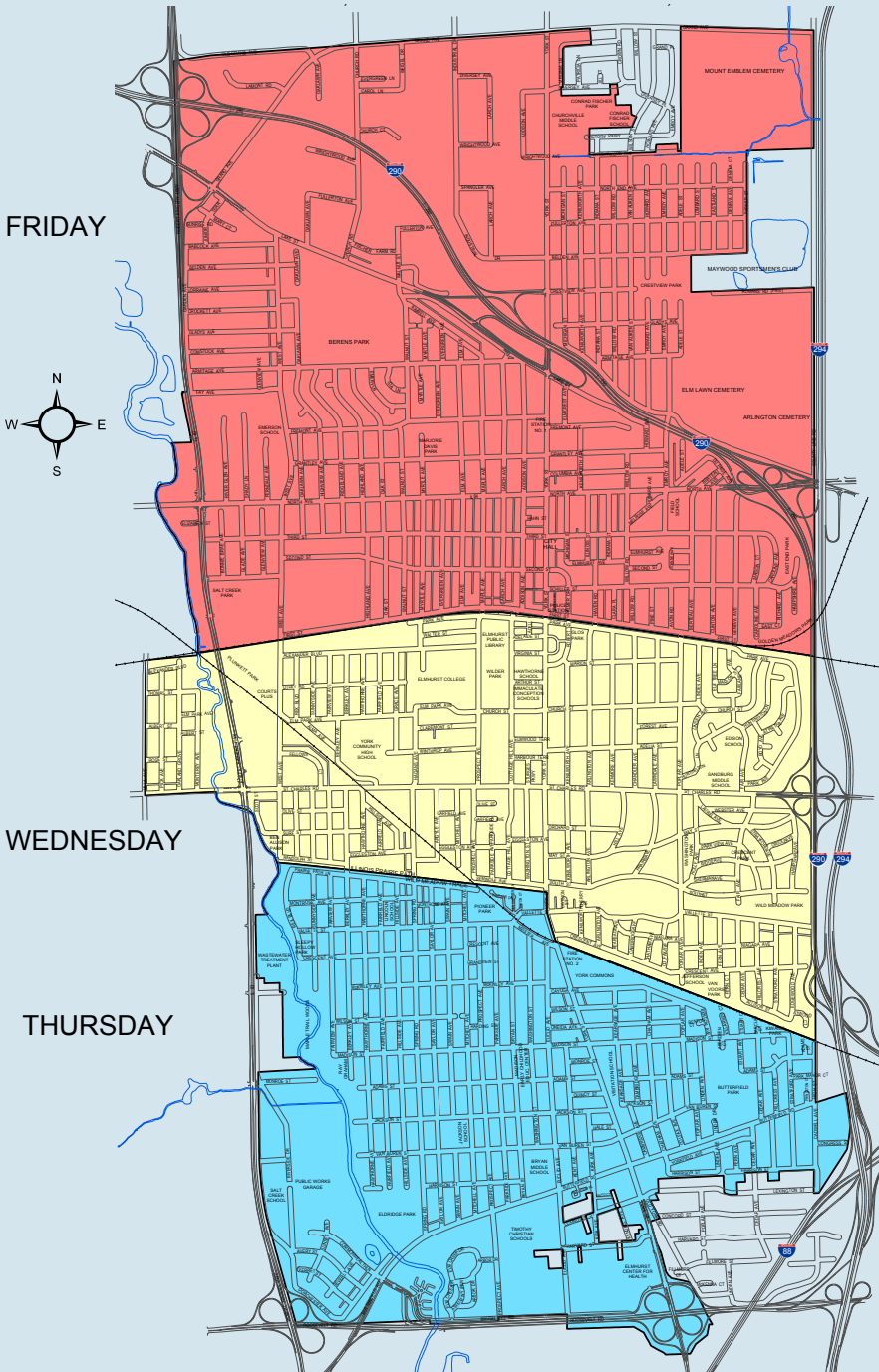
The above holidays are the only holidays that the refuse pick-up schedule is altered. Saturday and Sunday holidays do not affect the pick up schedule.

MISSED ON YOUR COLLECTION DAY?

Call Republic Services the day after your missed scheduled pick-up between 8:30 a.m. - 11:00 a.m. at (708) 345-7050.

Please check the City's website, elmhurst.org for special collection dates and current rates.

[GARBAGE COLLECTION] *schedule*





[RESIDENT]

tips

BLOCK PARTIES A block party request form must be submitted to the City at least 10 days before the date of party. Visits from the Elmhurst Fire and Police Department can be made by calling 630-530-3090 (fire) or 630-530-3050 (police) .

BUILDING PERMITS Before building anything, check elmhurst.org for information on projects needing a building permit. Projects include basement and bathroom remodel, swimming pools and hot tubs, fences, patios, replacement windows, etc. Building permit applications are available at elmhurst.org.

CALL J.U.L.I.E. BEFORE YOU DIG To avoid damaging lines, state law requires you to call JULIE before any digging project, regardless of project size or depth (i.e. putting up a fence, digging a pool, planting trees/bushes, etc.). Call a call center operator at 800-892-0123.

COYOTE SIGHTINGS If a coyote is sighted, it is encouraged to contact the Elmhurst Police Department at 630-530-3050, alert neighbors and report the sighting at elmhurst.org. As coyotes are wild animals, residents should never actively seek out or search for them.

GARAGE SALES Municipal regulations allow up to two garage sales in a calendar year. Remember to place signs on private property, either your own or that of others (with their permission). Signs may not be placed on telephone poles or parkway trees, however they are allowed in the parkway. Three signs are allowed to be displayed for a maximum of 24 hours before the event and must be taken down 12 hours after the event.

RESIDENTIAL LAWN SPRINKLER Before installing lawn sprinklers you must obtain a permit from the City of Elmhurst.

INOPERABLE VEHICLES Elmhurst Municipal Code 12.02 (1) prohibits storing or parking junk cars or inoperable vehicles in public view in residential districts. This applies to unlicensed vehicles or those with flat tires, broken windshields, or other conditions that make them inoperable.

PARKING Overnight parking is prohibited on all City streets, municipal parking decks and lots, and along the Metra line between the hours of 3:00 a.m. and 6:00 a.m. Permits must be displayed for any overnight off-street parking in municipal spaces. If you have

unusual circumstances like overnight guests or car trouble and need to leave a car on the street you can fill out a form on elmhurst.org or call the Elmhurst Police Department at 630-530-3050.

Free two hour customer parking is available throughout the CBD and four hour customer parking is available in the parking decks. Daily fee spaces for \$2.00 can be used for extended parking requirements. All permit lots and daily fee spaces are free on all weekends, City-observed holidays, and weekdays from 5:00 p.m. through midnight.

PET REGISTRATION Register your pets online at elmhurstpolicedepartment.org to assist the police in case your pet becomes lost. All stray animals are impounded at the DuPage Animal Hospital for three days before being transferred to DuPage County Animal Control. Please contact the Elmhurst Police Department for wildlife or domestic animal concerns at 630-530-3050.

SPECIAL NEEDS REGISTRY Residents are invited to proactively provide information about a loved one with special needs of any age, who may require special assistance in an emergency or interaction with Elmhurst Police Officers. When a Police Officer has contact with the registered person, this information can provide the details needed to successfully interact and communicate with your loved one, and provide emergency contact information. Register online at elmhurstpolicedepartment.org or call 630-530-3050.

TREE LIMBS Elmhurst Public Works maintains, trims, and removes parkway trees. If you experience any issues or concerns regarding your parkway trees, call Public Works at 630-530-3020 or report it using Elmhurst Connect.

STANDING WATER ON RESIDENTIAL PROPERTY Seasonally, rain events can cause backyard standing water in areas that are naturally low or part of a drainage path. These situations are common in the springtime and during seasonal periods of heavy or extended rain. Generally, most backyard standing water is considered to simply be a nuisance and the water will most likely infiltrate into the soil on its own. Because of this, the City of Elmhurst asks residents to only report standing water that persists for at least 48 hours after the conclusion of a rain event. The exception to this would be if the standing water is causing structural flooding to a home or garage.

[*crime + fire* PREVENTION]

LOCK IT OR LOSE IT It is imperative now more than ever that residents lock their doors for the overall safety of themselves, their neighbors, and the Elmhurst community. You can help yourself, your family and your neighbors by always locking your vehicles, house, garage, and bicycles. Immediately call 9-1-1 to report suspicious noises, people, or cars.

SCAMS Residents of Elmhurst and surrounding communities periodically fall victim to ruses where the perpetrators gain unlawful entry to their homes. In most cases, no force is used, but offenders often target residents who may be easily confused or persuaded to allow the offender(s) inside. Here are some tips:



Offenders often pose as new neighbors, utility workers, repairmen, or contractors.



Lock all doors, even when you are out in your yard.



Do not open the door for someone you do not know or haven't called for service.



Carry a cell phone at all times and call 9-1-1 if you see any suspicious activity.

IDENTITY THEFT Identity theft involves acquiring key pieces of someone's identifying information, to impersonate them.

Be aware of your purse while shopping.

Empty your wallet of extra credit cards, Social Security cards, and IDs.

Promptly remove mail from your mailbox after delivery.

Never give personal information over the telephone.



SOLICITATION A permit to solicit door-to-door is required for any and all persons and organizations that wish to go upon any premises and use any manner that is calculated to attract the attention of an occupant

or owner for the purpose of seeking to obtain orders or customers of any kind. If a "No Solicitor Invited" notice is displayed, the solicitor must immediately leave the premises. Any solicitor who has gained entrance to any residence, whether invited or not must immediately and peacefully depart from the premises when requested to do so. Residents can request a "No Solicitors Invited" decal from the City Clerk. Residents are encouraged to ask solicitors for their City issued badges with their names and information. If you have any concerns regarding any person soliciting in your neighborhood, please call 9-1-1 immediately with a detailed report.

INTERNET SAFETY There are dangers that exist in the online environment that parents and children need to be aware of. Teenagers are particularly at risk because they often use the computer unsupervised and are more likely than younger children to participate in online discussions regarding companionship, relationships, or sexual activity.

VIDEO SHARING PARTNERSHIP In an effort to reduce crime by identifying and apprehending individuals involved in criminal activity, the Elmhurst Police Department has a video-sharing partnership with the Elmhurst community. Residents and business owners with private video surveillance cameras taking footage of public areas such as streets, sidewalks, parking lots, etc., are being asked to register the location and direction of their surveillance cameras online for purposes of possibly providing assistance to police in criminal investigations. A form to sign up for this can be found at elmhurstpolicedepartment.org/videosharing.

FIRE PREVENTION BUREAU/EDUCATION

The City's Fire Prevention Bureau spends thousands of hours in fire prevention activities. Fire prevention includes consultations with new business occupants, inspections, and plan reviews. The Fire Prevention Bureau attends meetings and conferences to stay current on the latest building codes.

The Public Education Division delivers safety and education programs to various groups throughout the year.

The Elmhurst Fire Department is available to help residents with home safety inspections, residential knock box installations, and car seat inspections. Recycle your smoke detectors at City Hall or either of the fire stations.

For more information, please contact the Elmhurst Fire Department at 630-530-3090.



[*contact* CITY HALL]

ADMINISTRATION

(630) 530-3010

- ADA Compliance
- City Administration Information
- City Organizational Information
- Citizen Survey
- Explore Elmhurst Community Grant
- New Residential/Relocation Information

CITY CLERK

(630) 530-3015

- Council Agendas, Minutes, Packets & Videos
- Municipal Code
- Voter Information
- Request for Public Records (FOIA)
- Senior/Disabled Transportation Programs
- Soliciting Contributions
- Raffle Permits

CITY COMMUNICATIONS

(630) 530-6018

- City Public Relations and Events
- City Social Media Outlets
- Explore Elmhurst: exploreelmhurst.com
- Elmhurst Trolley
- Elmhurst ALERTS
- Elmhurst Connect
- City websites: elmhurst.org,
elmhurstpolicedepartment.org,
elmhurstfiredepartment.org,
elmhurststormwaterplan.org
- Front Porch Newsletter
- Resident Guide to City Services
- Explore Elmhurst Welcome Guide
- Public Information Officer/Crisis Communication
- Speakers Bureau

COMMUNITY DEVELOPMENT

(630) 530-3030

- Building Code Requirements
- Building Permits and Inspections
- Commercial Building Resources
- Overweight/Oversize Vehicle Permits
- Residential Building Resources
- City Mapping (GIS)
- City Planning and Zoning
- Code Enforcement
- Fence Permits
- Land Division/Lot Splits
- Sign Regulations/Permitting
- Sump Pump Inspections

ECONOMIC DEVELOPMENT

(630) 530-6017

- New Businesses
- Available Commercial Properties
- Information on Business Districts
- Business License/Registration
- Explore Elmhurst: exploreelmhurst.com
- Liquor License
- Tax Rate Information
- TIF Districts
- Tax Increment Financing

ELMHURST HISTORY MUSEUM

(630) 833-1457

- Historical Information
- Community Artifacts
- The Glos Mansion
- Churchville Schoolhouse
- Elmhurst Heritage Foundation
- Educational Programs
- History-related Exhibits
- Online Photo Database
- Elmhurst Family Trees
- Reference Services



FINANCE

(630) 530-3000

- Annual Budget Information
- Accounts Payable & Receivable
- City Fees and Charges Schedule
- Comprehensive Annual Financial Report
- Grant Accounting
- Electric Aggregation Program
- Financial Report
- Parking
- Rebate Programs
- Vehicle Stickers
- Utility Billing
- Tax Information

FIRE DEPARTMENT

(630) 530-3090

- Annual Reports
- Firefighter Careers
- Du-Comm/911
- DuPage County Fire Investigation Task Force
- Emergency Services & Disaster Agency
- Home Safety Inspection
- Block Party Fire Department Appearance
- Car Seat Inspections
- Fire Department Bureau/Education
- Residential Knox Box
- Smoke Alarm Installation
- Fire Department Apparatus

HUMAN RESOURCES

(630) 530-3770

- Job Postings
- Recruitment and Hiring Process
- ADA Compliance
- Insurance Claims

POLICE DEPARTMENT

(630) 530-3050

- Crime Prevention
- Traffic Safety Services
- DARE and Alive at 25
- Neighborhood Roll Call
- Citizens Police Academy
- Prescription Drug Collection Program
- Bicycle Registration
- Pet Registration
- S.A.L.T (Senior and Law Enforcement Together)
- Special Needs Registry
- Video Sharing Program
- The Elmhurst Police Explorers
- Police Officer Careers

PUBLIC WORKS - ENGINEERING

(630) 530-3753

- Capital Improvement Projects
- Street Construction & Overlay
- Stormwater Installation and Detentions/Facilities
- Flood Zones/Maps

PUBLIC WORKS - OPERATIONS

(630) 530-3020

- Road Repairs (potholes, flooding, signs)
- Street Sweeping
- Snow Removal
- Traffic Signal Outages/Concerns
- Streetlight Outages
- Forestry & Parkway Tree Trimming/Removal
- Electrical
- Facilities
- Water Mains/Sewer Information
- Water Meter/Smart Water
- Refuse, Recycling, and Yard Waste
- Schedule Block Party

[*city* FACILITIES]



CITY HALL
209 N. York St.
(630) 530-3000



**CHURCHVILLE
SCHOOLHOUSE**
3N784 Church Rd.
(630) 833-1457



FIRE STATION #1
404 N. York St.
(630) 530-3094



FIRE STATION #2
601 S. York St.
(630) 530-3095



HISTORY MUSEUM
120 E. Park Avenue
(630) 833-1457



POLICE DEPARTMENT
125 E. First St.
(630) 530-3050



PUBLIC LIBRARY
125 S. Prospect Ave.
(630) 279-8696



**WASTE WATER
TREATMENT PLANT**
625 S. IL. Route 83
(630) 530-3045



PUBLIC WORKS FACILITY
985 S. Riverside Dr.
(630) 530-3038



EXPLORE ELMHURST There is plenty to do in your home town. Our vibrant, tree-lined community is thriving with retail shops, fine dining, outstanding theatre and art, excellent museums, and engaging events throughout the year.

Learn of our colorful and rich history at the Elmhurst History Museum or the Elmhurst Art Museum with its McCormick House designed and built by Mies van der Rohe. Shop and play in the bustling downtown, Elmhurst City Centre, which offers everything from urban boutiques to concerts, movies, and exciting events. Revel to sounds of Mozart, Beethoven, and Mahler at the Elmhurst Symphony Orchestra. Take a leisurely walk, bike ride or jog down the pastoral 37-mile Illinois Prairie Path.

Explore Elmhurst is developed and managed by the City of Elmhurst. Visit exploreelmhurst.com to find more information on local shopping, dining, events, and attractions in Elmhurst.

EXPLORE ELMHURST EXPRESS TROLLEY Explore Elmhurst manages a trolley that connects three pedestrian oriented shopping districts in Elmhurst. The trolley takes a 30-minute loop around the City, making stops near shops, restaurants, and attractions. This is a free service that is offered on Fridays and Saturdays throughout the summer and on Saturdays during the holiday season.

COMMUNITY PARTNERS Contact information for organizations regularly featured in the Elmhurst community calendar:

Elmhurst Art Museum
150 Cottage Hill Ave.
(630) 834-0202
elmhurstartmuseum.org

Elmhurst Park District
375 W. First St.
(630) 993-8901
epd.org

Elmhurst University
190 Prospect Ave.
(630) 617-5186
elmhurst.edu

Elmhurst City Centre
109 W. First St.
(630) 993-1600
elmhurstcitycentre.com

Elmhurst Public Library
125 Prospect Ave.
(630) 279-8696
elmhurstpubliclibrary.org

Spring Road Business Association
springroad.com
(630) 782-1234

Elmhurst Choral Union
P.O. Box 1493
(630) 758-1100
elmhurstchoralunion.org

Elmhurst School District 205
162 S. York St.
(630) 834-4530
elmhurst205.org

York & Vallette Business District
yorkandvallette.com
(630) 832-4550

Elmhurst History Museum
120 E. Park Ave.
(630) 833-1457
elmhursthistory.org

Elmhurst Symphony Orchestra
Performances at Elmhurst
Christian Reformed Church
149 W. Brush Hill Rd.
Mailing Address: P.O. Box 345
(630) 941-0202
elmhurstsymphony.org

www.ExploreElmhurst.com



[*city* BOARDS & COMMISSIONS]

The City of Elmhurst has numerous commissions comprised of volunteers from within the community. Generally, these commissions make recommendations to the Mayor and City Council regarding actions and policies affecting municipal government, City departments and the community. When commission terms expire or as vacancies occur, the Mayor determines appropriate new appointments. Citizens are always encouraged to inform the Mayor if they would like to serve by submitting an appointed officials application (personal profile) form, available at elmhurst.org/boardsandcommissions, to the Mayor's office.

ARCHITECTURAL & BUILDING

COMMISSION: The Commission advises on matters pertaining to architectural and landscaping requirements of public and quasi-public buildings, grounds, and structures, and shall perform such other duties as the City Council may direct.

BOARD OF FIRE & POLICE

COMMISSIONERS: Serves as an advisory to the City Council. They provide hiring and promotion within the Police and Fire Departments.



BOARD OF TRUSTEES OF FIREFIGHTERS

PENSION FUND: Members of the Board distribute pension funds to retired firefighters and determine certain matters pertaining to pensioners.



BOARD OF TRUSTEES OF THE LIBRARY:

The Board discusses topics and issues relating exclusively to the library including expenditures, programs/events, and renovations. The Board meets monthly.

BOARD OF TRUSTEES OF POLICE

PENSION FUND: Members on the Board distribute pension funds to retired police officers and determine certain matters pertaining to pensioners.



CITY OF ELMHURST & ELMHURST UNIVERSITY COMMISSION:

The Commission's mission is to strengthen communication and opportunities between Elmhurst University and City of Elmhurst residents, elected officials, leaders, and businesses. They address a variety of issues and topics that may include community relations, housing, the environment, development, programs and events, health and safety issues, and academic outreach.





COMMISSION ON YOUTH: This Commission advises and makes recommendations to the City Council on issues affecting the youth of the City.

ELMHURST ECONOMIC DEVELOPMENT COMMISSION:

The Commission establishes, maintains and promotes communication among the City, other government agencies, businesses, trade and industry organizations and other local organizations and institutions, for the purpose of maintaining and improving the economic health of the City.

ELMHURST FIRE DEPARTMENT FOREIGN FIRE INSURANCE BOARD:

The Board makes rules, regulations, and creates expenditures for foreign fire insurance funds.

ELMHURST WALK AND ROLLERS WORKING GROUP:

The Group advises and makes suggestions to the City on education and activities that encourage walking and biking.



HISTORIC PRESERVATION COMMISSION

The Historic Preservation Commission is an advisory Commission that functions to review potential landmarks, conduct surveys of areas with historical and architectural significance and provide information on the historic and architectural heritage of the City.



PUBLIC ARTS COMMISSION: The purpose of the Commission is to implement a Citywide plan for the promotion and thoughtful

placement of public art that includes, but is not limited to, sculptures, murals, and paintings, in an effort to improve the business climate and aesthetic appeal of the City of Elmhurst.



SENIOR CITIZENS COMMISSION:

The Commission makes recommendations to the City Council in regards to ordinances relating to senior citizens. They investigate the needs and concerns of senior citizens and provide education programs for those citizens.

VETERANS COMMISSION:

The Commission is responsible for the maintenance and oversight of the Veterans Memorial, including property damage insurance, coordination of activities at the Veterans Memorial, and participation in fundraising activities. Additionally, they support military-affiliated individuals through education, recognition and celebratory events.



ZONING AND PLANNING COMMISSION:

The Zoning and Planning Commission shall have the powers and duties designated in the Illinois Municipal Code (65 ILCS 5/1-1-1 et seq.), and as set forth in the Elmhurst Zoning Ordinance. Duties include reviewing zoning amendments, variations and conditional use permit applications and reporting their findings and recommendations to the City Council.



AREA MAP



EXPLORE Elmhurst

HOTELS

- 1 Clarion Inn & Suites
- 2 Courtyard Marriott
- 3 Extended Stay America
- 4 Springhill Suites

PARKS

- 1 Wilder Park
- 2 Plunkett Park
- 3 Berens Park
- 4 Eldridge Park
- 5 Wild Meadows Trace
- 6 York Commons
- 7 Butterfield Park

ATTRACTIONS

- 1 Elmhurst Art Museum
- 2 Elmhurst History Museum
- 3 Wilder Mansion
- 4 Wilder Park Conservatory
- 5 Sugar Creek Golf Course
- 6 East End Pool
- 7 Norman P. Smalley Pool
- 8 Churchville Schoolhouse

CITY SERVICES

- 1 City Hall
- 2 Public Library
- 3 Police Station
- 4 Fire Station (2 locations)
- 5 Elmhurst Memorial Hospital

SHOPPING AREAS

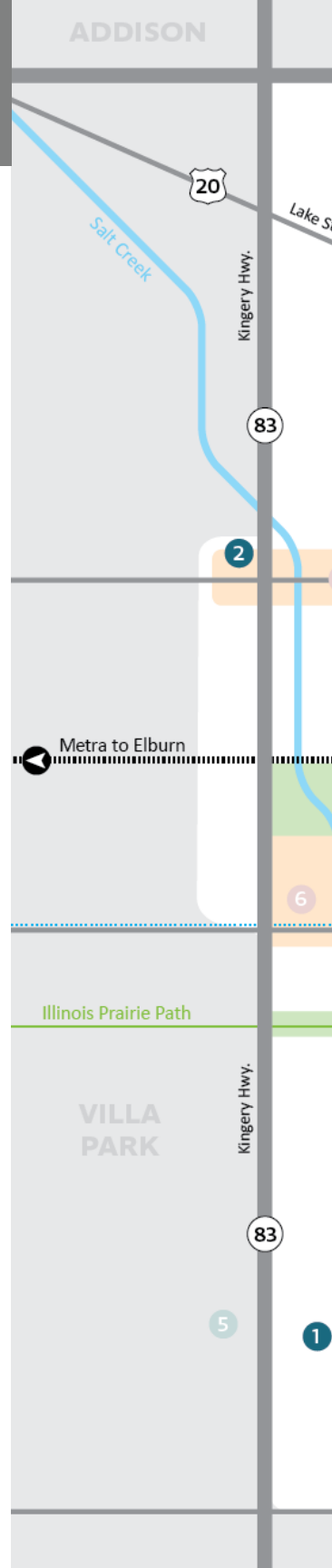
- 1 City Center
- 2 York & Valette
- 3 Spring Road
- 4 North York Corridor
- 5 Lake & Grand
- 6 IL 83 & St Charles Road
- 7 IL 83 & North Avenue
- 8 York & Butterfield

CAR RENTAL

- 1 Enterprise
- 2 Avis/Budget

TRANSIT

- ||||| Metra Union Pacific West Line
- Explore Elmhurst Trolley Route (seasonal)
- Pace Bus Routes
 - 301 – Roosevelt Road
 - 313 – St. Charles Road
 - 332 – River Road-York Road
 - 309 – Lake Street





6 miles to O'Hare Airport

ELMHURST

Metra Station

Elmhurst University

DOWNTOWN MAP NEXT PAGE

Metra to Chicago

12 miles to Midway Airport

OAK BROOK



WELCOME HOME



City of Elmhurst
209 N. York Street
Elmhurst, IL 60126